Treetops Roaming Nursing Service – Made Possible by Toyota Manufacturing (UK) Ltd

Your support

When Covid-19 cases and deaths began to increase in 2020, we knew that as a community centric hospice, we needed to step up and protect our patients. We developed the Roaming Nursing Service to provide hands on support in moments of need for up to 5 households per night. At a time when our funding was uncertain and knowing we would need to fund 100% of the costs we turned to others for help and Toyota Manufacturing (UK) Ltd was amongst those who responded.

We simply could not have responded to our community's need without the prompt support of Toyota Manufacturing (UK) Ltd and the car you have provided. Thank you. You have given the 'Roaming' to our nurses so that they can be nimble and agile to community palliative care needs, meaning families can stay together when someone is at the end of their life, and they can die at home.



What has been achieved

Working in close partnership with Derbyshire NHS services, our roaming nurses have worked tirelessly and with great personal sacrifice to care for our community as the pandemic went through its subsequent waves.

In the 12 months following July 2020, they have made **1300 visits to terminally ill people** and provided advice to hundreds of families over the phone. This has reduced calls to 999, 111 and relieved hospital admissions. Through providing catheter care, resolving syringe driver (a machine to slowly administer pain relieving drugs) issues and assessing the changing symptoms of patients, we have continued to provide high quality care whilst keeping all involved safe. Our Roaming Nursing

Service has kept families together at a most precious time and enabled Treetops to care for more people.

Behind these numbers are individual families who have spoken openly about the added pressure Covid-19 has caused when a loved one is in their final days.

"Going through this with my dad has opened up my eyes to what an amazing job the nurses and healthcare assistants do. They are such strong people. If it wasn't for the nurses that night, I really don't know how we would have got through the night.

"They made dad's final night at home with us peaceful, calm and as pain-free as they could. It was more than we could have asked for."

What's next

During the last year the impact of our Roaming Nursing Service has been evident, and we know that there continues to be a direct need for the service - our county's care providers are bracing themselves for the winter when they expect an increase in the number of cases and deaths from Covid-19 and flu; and the NHS needs to address the backlog in care for other serious conditions.

We strive to ensure parity and dignity in end of life care, meaning patient wishes are met by remaining in their preferred place of death. Our innovative new service has also shown that by working differently and in partnership with the NHS and other care providers more people can receive high quality care. Therefore, we aim to keep the roaming nurses on the Derbyshire roads.

As well as Toyota Manufacturing (UK) Ltd loaning the car to Treetops, the running costs of the Roaming Nursing Service July 2020 – January 2021 were donated by Barclay's Community Fund as part of their 100x100 Covid Response scheme. We are pleased to report further funding was secured from Derby and Burton Hospitals Charity, to cover running costs from January 2021 until March 2022. While it is not sufficient to meet the purchase or lease costs of a car (an essential element to the service) it is pivotal to the future of the service. During the current financial year, we are working with the Clinical Commissioning Group to provide the evidence required that will secure their funding of the service from April 2022.

Our thanks

On behalf of people in Derbyshire we would like to thank Toyota Manufacturing (UK) Ltd for answering our appeal for help and extending this support to March 2022. We simply could not respond to our community's need without you. Thank you.